SDHXCS 2020-21 Continuing Student Enrollment Instructions

April 2020

Ready for Online Enrollment?

Please have the following information ready for online enrollment

Student username

- This is your 6-digit student ID
- Please contact your teacher if you don't have it

Password



- Your password is your EXISTING password
- Please contact Hua Xia IT Admin if you forget your password and cannot reset it by yourself

Ready for Online Enrollment?

Please have the following information ready for online enrollment

Student information

- Student email, school name, school district, grade level in 2020-21 school year, parent information, family physician information ...
- Student email has to be unique and cannot be shared with other students, even from the same family
- Suggestions for students who don't have an email
 - Parents help set up a new Google or Yahoo email account
 - Forward student emails to a parent email account in the email account settings

Ready for Online Enrollment?

Please have the following information ready for online enrollment

- Credit card
 - VISA or MasterCard ONLY



Step 1 - Student Account Login

- Type <u>courses.sdhxcs.org</u> into your web browser
- Click on "Login" in the upper right corner of the home page
- Log into your account by entering your Username (Student ID) and Password

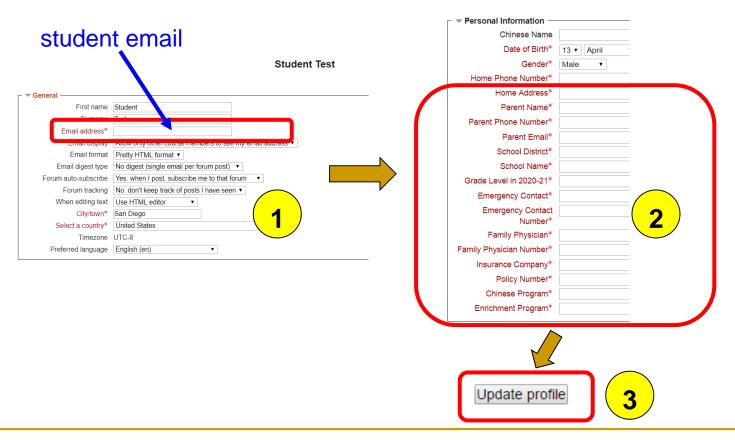


Step 2 – Student Profile Update (1)

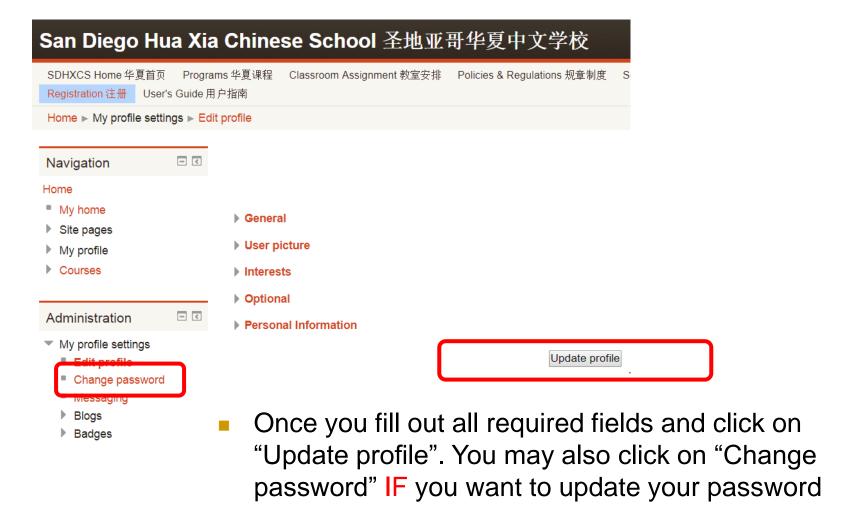


Step 2 – Student Profile Update (2)

- Please update your General and Personal information
- Make sure to update your *Email Address, School District*, *School Name, Grade Level* in <u>2020-21</u> school year, and etc.



Step 2 – Student Profile Update (3)

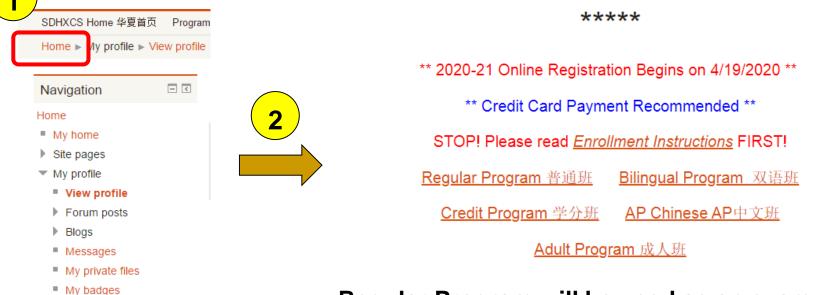


Step 3 – Program Selection

- After your Student Profile is updated, please click on "Home" to go back to the course front page
- On the front page, select your enrollment program

Courses

 Please be aware that the enrollment is "Program", NOT class, grade level based

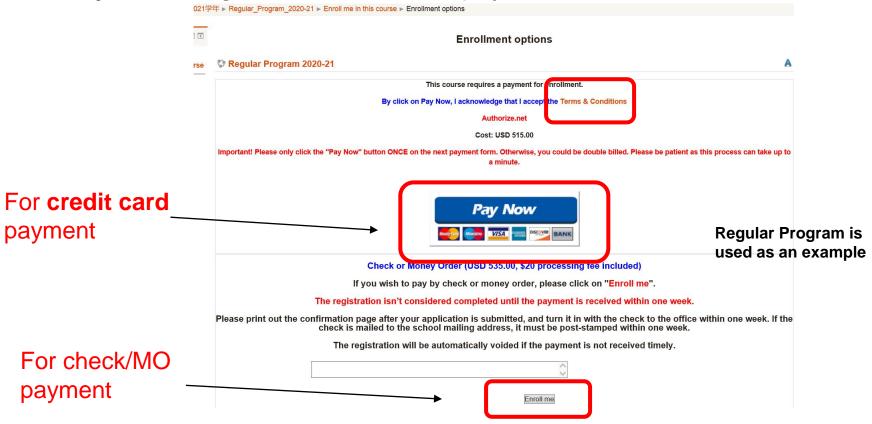


Regular Program will be used as an example

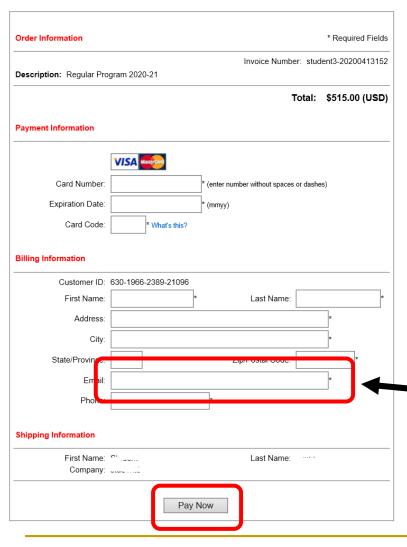
Credit Card Payment

Step 4 – Course Payment Form (Credit Card)

- Now you can access Enrollment Payment Options
- Please read and accept "Terms & Conditions" before clicking on "Pay Now" to go to the credit card payment form



Step 5 – Payment Submission (Credit Card)



- Please filled out *Payment Form* and click on "Pay Now" to submit your enrollment and payment
- If your registration is successful, you'll be directed to the Course Welcome Home Page. IF NOT, PLEASE CONTACT US and DO NOT RESUBMIT YOUR PAYMENT or REFRESH YOUR WEB BROWSER
- To prevent duplicate charges, please logout your account and close your web browser immediately

IMPORTANT

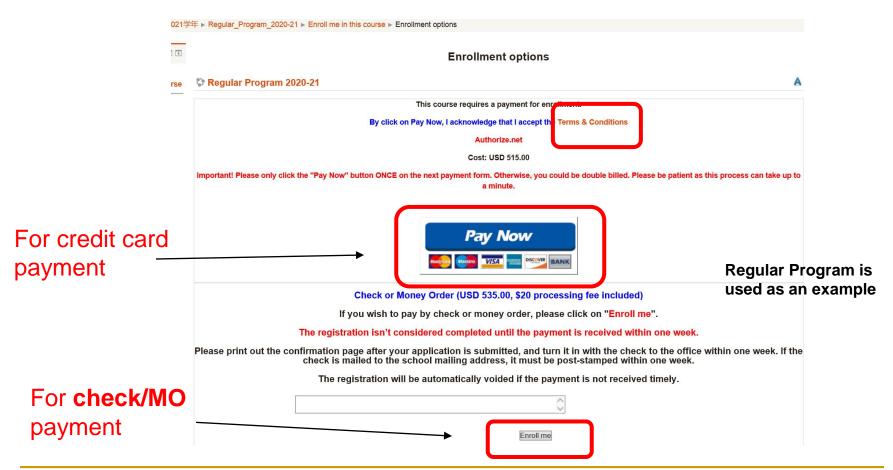
Make sure your email is correct !! Payment auto-receipt will be sent to this email.

Regular Program is used as an example

Check/MO Payment

Step 4 – Course Payment Form (Check/MO)

 You may click on "Enrol me" if to choose check or money order payment option



Step 5 – Pending Enrollment (Check/MO)

- Your enrollment application will be pending upon approval
- Please print out the application confirmation page and bring a copy to school office along with your payment



Step 6 — Auto Receipt / Enrollment Confirmation

- Credit Card Payment
 - An auto-receipt will be sent to credit card holder's email account.
 Check your Spam box if you cannot find it
 - Save and keep the receipt till the end of the school year
- Check/Money Order Payment
 - Once your payment is received, your registration will be completed and a confirmation email will be sent to student email account
 - Save and keep the confirmation email till the end of the school year

You are ready to go!



Common Technical Questions (1)

Do the transactions made by credit card stay secure?

■ Secure | https://secure.authorize.net/gateway/transact.dll

A> Yes. We use Authorize.net as our payment gateway provider, which is one of the safest gateways out there. All transactions are made through SSL secure channel and we never store your credit card information.

Common Technical Questions (2)

There are multiple charges on my credit card!
What should I do?

A> Take it easy. When you run into errors during enrollment, refresh web pages after payment is submitted, and etc., Authorize.net may place a pending charge on your account. Usually, pending charges are removed from your account in about three business days. However, if your credit card is eventually charged multiple times, you may contact Hua Xia school office. Once your multiple charges are verified, we'll refund your payment(s). You don't have to file any dispute with your credit card company.

Common Technical Questions (3)

 I can't find Profile settings menu on my home page



Common Technical Questions (4)

Do you take Discover or American Express?

A> No, Visa and MasterCard only.





Technical Support Contact

Email: info@sdhxcs.org

